



GEOCERAMICA®

10-Year Limited Warranty and Technical Data Policy**

(Applicable to all GeoCeramica™ porcelain-bonded concrete pavers manufactured and distributed by Rochester Concrete Products)

LIMITED 10-YEAR WARRANTY

GeoCeramica™ combines premium porcelain surfaces with a high-strength concrete base to deliver exceptional durability, color retention, and long-term performance. Rochester Concrete Products (“RCP”) warrants that GeoCeramica™ products will remain free from structural defects arising from normal, approved use for a period of ten (10) years from the date of purchase. This 10-Year Limited Warranty is separate from and supersedes all other RCP warranties

IMPORTANT NOTICE

Read this entire GeoCeramica™ Limited Warranty and Limitation of Liability (“Limited Warranty”). Proper installation is essential for optimal performance. GeoCeramica™ must be installed according to:

- The Concrete Masonry & Hardscapes Association (CMHA) best practices
- RCP’s published installation guides and technical data
- Manufacturer-approved bedding, jointing, and/or setting systems for porcelain-fused pavers

All relevant installation documentation can be found at www.rochesterpcp.com.

Installers and design professionals are responsible for evaluating site conditions and, when required, securing soil testing, drainage evaluation, or engineering support to ensure a safe and functional installation.

RCP is not responsible for loss or damage resulting from improper storage, handling, maintenance, or installation.

NORMAL HANDLING LOSS — IMPORTANT PROJECT PLANNING GUIDANCE

GeoCeramica™ includes a fused porcelain surface, which is more refined and precise than traditional concrete-only pavers. Due to the nature of porcelain and the realities of transportation, palletization, and jobsite handling:

Minor chipping, cracks or edge abrasion may occur during delivery or installation.

These minor imperfections are considered normal and are not covered under this Limited Warranty. Industry practice recognizes expected handling loss, and contractors routinely account for this in project bids.

For GeoCeramica™, RCP recommends that contractors anticipate up to five percent (5%) of material waste or breakage during transport, cutting, and installation, and should include this in project cost estimates.

COVERAGE

This Limited Warranty applies only to GeoCeramica™ products:

- Manufactured and distributed by RCP
- Installed within the United States
- Used under normal, intended conditions

TERMS OF COVERAGE

RCP warrants GeoCeramica™ products against:

- Structural failure of the fused porcelain-concrete system
- Deterioration resulting from normal, approved uses
- Manufacturing defects that impair structural performance or limit ability to use for stated appropriate applications.

For valid warranty claims, RCP will, at its sole option:

1. **Repair** the defective product(s), including labor required for repair, or
2. **Replace** the defective product(s) with comparable product (labor not included), or
3. **Refund** the original purchase price for the defective product(s)

Color matching of replacement material cannot be guaranteed due to natural shade variation, product evolution, and aging of existing installations.

LIMITATION OF LIABILITY

This Limited Warranty defines the maximum liability for GeoCeramica™ products.

IN NO EVENT SHALL ROCHESTER CONCRETE PRODUCTS, GLS INDUSTRIES, INC., OR ROCKWOOD RETAINING WALLS, INC. BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES ARISING FROM THE SALE, INSTALLATION, OR USE OF GEO CERAMICA™ PRODUCTS.

Some states do not allow limitations on incidental or consequential damages; in such cases, these limitations may not apply.

LIMITATION OF WARRANTY

RCP MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EXCEPT AS EXPRESSLY SET FORTH IN THIS 10-YEAR LIMITED WARRANTY.

DISCLAIMER – WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover:

1. Damage or failure resulting from:

- Improper handling, installation, or site preparation
- Use of bedding, mortar, pedestals, adhesives, or jointing systems not approved for porcelain-fused pavers
- Poor/improper drainage, expansive soils, or settlement related to sub-base consolidation or movement
- Repeated or extended exposure to harsh chemicals, including de-icers not recommended for porcelain
- Acts of God, including flooding, earthquakes, or extreme soil movement
- Structural settlement or vibration
- Products not paid for in full

Minor visual characteristics, including:

- Expected handling loss, including minor edge chipping, corner flaking, hairline marks, or abrasions
- Variations in texture, tone, or shading consistent with porcelain manufacturing standards
- Minor dimensional tolerances
- Efflorescence on the concrete support layer

These characteristics are normal and not considered defects.

CONDITIONS OF WARRANTY**Prompt Notice**

Homeowner must provide written notice of a suspected defect within one (1) year of discovery — and no later than one (1) year from when the defect reasonably should have been discovered. Failure to provide timely notice voids coverage for that claim.

CLAIM PROCEDURE

Submit claims in writing to:

Rochester Concrete Products

7200 Broadway Ave. N
Rochester, MN 55906

Claims must include:

- Homeowner name, address, and contact information
- Installation address (if different)
- Product description, date and place of purchase, and invoice (if available)
- Clear photos of the issue
- Summary of actions taken to correct or investigate the concern

This Limited Warranty is not a statement of the expected service life of GeoCeramica™ products.